

# Eemax Electric Tankless Water Heater - Customer Sign-off Form

Pg. 1 of 2

Used to confirm configuration for the "**made to order**" water heater within the following

**Triple Module (S3):** Eemax Three Phase, ProAdvantage 3-phase, and De-Ionized 3-phase

If you need assistance, please contact Eemax Inc @ 1-800-543-6163

Rev. AUG. 2023

Purchase Order Date: \_\_\_\_/\_\_\_\_/\_\_\_\_

Purchase Order # (PO): \_\_\_\_\_

Eemax Sales Order # [if known]: \_\_\_\_\_

Project Name and Location: \_\_\_\_\_

Project Contractor & Phone #: \_\_\_\_\_

Model # & Quantity on order: \_\_\_\_\_

**IS THIS FOR AN EXACT REPLACEMENT? CIRCLE: YES or NO IF YES, PROVIDE THE SERIAL #(S):** \_\_\_\_\_

**IF THE UNIT(S) ON ORDER IS FROM 2020 TO THE PRESENT, YOU DO NOT NEED TO FILL OUT THE REST OF THIS FORM**

**IF NOT A REPLACEMENT OR THE UNIT DATES PRIOR TO 2020 - ALL AREAS BELOW MUST BE FILLED OUT FOR THE UNIT(S) TO BE APPROVED!**

## Kilowatt (kW)

18kW	
20kW	
24kW	
32kW	

## Voltage (VAC) & Wiring Configuration

<b>208V 3-phase (DELTA)</b> 3 conductors, 1 ground (no neutral)	
<b>480V 3-phase (DELTA)</b> 3 conductors, 1 ground (no neutral)	
<b>480/277 3-phase (WYE)</b> 3 conductors, 1 neutral <i>needed</i> , 1 ground	

## STANDARD

Non-waterproof  
sheet metal cover

**OR**

## NEMA Cabinet Selection\*

***\*NEMA Cabinets prompt an additional cost!!***

<b>N4</b> NEMA 4 (powder coat gray)	<b>N4X</b> NEMA 4 (304 SS) Stainless Steel	<b>N4X6</b> NEMA 4 (316 SS) Stainless Steel

These units are custom made. Upon return of this form, order is **NON-CANCELLABLE** and the items are **NON-RETURNABLE**. Orders will only be released to production when this form is returned complete and signed.

You must **sign below** as acceptance of these terms, conditions and installation requirements.

Return both pages via email to [techholdsupport@eemax.com](mailto:techholdsupport@eemax.com) for approval to authorize production.

Print Name: \_\_\_\_\_ Signature: \_\_\_\_\_

Title & Company: \_\_\_\_\_ Date: \_\_\_\_\_



**THIS HEATER CANNOT BE USED WITH CIRCULATORS OR IN A RECIRCULATION LOOP.  
PLEASE CONTACT THE APPLICATIONS DEPARTMENT FOR CIRCULATOR APPLICATIONS AT  
THE FOLLOWING LINK: <https://app.smartsheet.com/b/form/dbc3fe4b47a34de886dd96dc38fc44ad>.  
PER NEC CODE HEATER CANNOT RUN MORE THAN 3 HOURS CONTINUOUS @ 100%  
POWER.**

Initials: \_\_\_\_\_

**YOU MUST COMPLETE THE FOLLOWING QUESTIONNAIRE TO GET APPROVED:**

WHAT IS THE TARGET SET POINT TEMPERATURE? ("✓" or "X" one option of the four listed below) – This MUST match the specs of the model(s) on order...

- ☐ **Standard/No Suffix** (Adjustable - Set to 120°F. Can adjust up to 140°F, down to ~100°F)
- ☐ **EE** (Non-Adjustable – Set not to exceed 90°F)
- ☐ **ML** (Non-Adjustable – Set at 105°F - 110°F **ONLY**. 0.3GPM minimum turn on)
- ☐ **S** (Sanitation Set to 180°F. Can impose higher turn on)
- ☐ **FS** (Adjustable – Customer specified set point) Specify ONLY for FS suffix: \_\_\_\_\_ °F

WHAT IS THE INLET WATER TEMPERATURE?

WHAT IS THE TOTAL MAX GPM?

WHAT VOLTAGES/AMPS ARE AVAILABLE?

HOW LONG WILL THE HEATER RUN EACH TIME USED, BEING MINDFUL OF THE 3 HOUR NON-CONTINUOUS DUTY MAX USE DESCRIBED ABOVE?

ARE YOU USING A THERMOSTATIC MIXING VALVE WITH THE UNIT? \_\_\_\_\_

DESCRIBE THE APPLICATION TYPE BELOW:

**Please sign below and return both pages via email to [techholdsupport@eemax.com](mailto:techholdsupport@eemax.com)**

Print Name: \_\_\_\_\_

**Signature:** \_\_\_\_\_

Title & Company: \_\_\_\_\_ **Date:** \_\_\_\_\_